

Recruitment of Assistant General Manager (Alternative Delivery Channel).

Become familiar with the Recruitment of Assistant General Manager (Alternative Delivery Channel) at TMB. Read all the details, information and instructions carefully.

Tamilnad Mercantile Bank Limited is looking for an experienced Top Level Banker to hold the position of Assistant General Manager (Alternative Delivery Channel)

Assistant General Manager (Alternative Delivery Channel) (Scale - V):

Eligible Criteria:

Age	50 years and above
Qualification	Graduate in IT / Computer Science, Business / Management or Commerce
Eligibility	Assistant General Manager / Chief Manager in Public/Private Sector scheduled commercial Banks.
Experience	<ul style="list-style-type: none"> ➤ 3 years and above relevant experience in Delivery Channel administration in a bank / financial institution. ➤ Experience with ATMs, POS, Mobile Banking and Internet Banking is highly desirable.

Role of Assistant General Manager (Alternative Delivery Channel) :

- Look after the Marketing and Promotion activities related to Alternative Delivery Channel products such as Debit cards, Credit cards, prepaid cards and Internet Banking, Mobile Banking etc.,
- Participate in developing a strategy and plan for the effective administration of the existing alternative delivery channels to maintain operational excellence and service delivery.
- Maintain Delivery Channel performance metrics based on overall Bank objectives demonstrating Delivery Channels' contribution to the achievement of desired business outcomes.
- Monitor, administer, and enhance the Bank's delivery channel infrastructure to improve critical business drivers, minimise costs, increase retail bank market share and maximise uptime and security.
- Gather market intelligence and product understanding.
- Developing and rolling out of new products in accordance with banks procedure.
- Analyse the impact of channel cost for each product and customer segment.
- Conduct research to attract new to bank customers and retain existing customers.
- Develops profitability models for each delivery channel and preparation of periodic profit and loss estimates.
- Ensure security and compliance requirements are built in every delivery channel in liaison with Information Security and Information Technology Department.
- Ensure the activities for the various channels abide by the bank's overall service quality standards.
- Oversee all ongoing projects to ensure effective implementation in a timely and cost effective manner.
- Campaigns and awareness programme should conducted at regular intervals.

Cadre, Pay and allowances:

Selected candidates shall be posted in Assistant General Manager (Scale-V) cadre. They will be fixed in the following pay scale with applicable DA

59170-1650/2-62470-1800/3-67870

The emoluments during the period of probation will be Basic Pay of Rs.59170/- plus applicable DA (At present Rs.30531/-) and other perquisites like reimbursement of house rent, fuel, entertainment, canteen, newspaper etc., as applicable to the Scale-V officers.

In addition, he/she will be eligible for facilities like Gratuity, Leave Encashment and Leave Fare Concession for self and dependent family members, Hospitalization Expenses for self and dependent family members, group insurance etc. as applicable under Bank's rules.

The above position would be at Thoothukudi or any other place depending upon the needs of the management.

Procedure of Selection:

The candidates should appear for interview. The Venue, Date and Time for interview will be communicated to the eligible candidates individually.

General Conditions & Instructions.:

- Candidates are advised to adhere to the eligibility conditions given strictly. Any information found to be wrong or any candidate found ineligible at any stage of the process or later will result in disqualification of the candidate.
- Take a Laser Print Out of the application form for submission in A4 size sheet only.
- Print two copies of this application form on A4 size sheet only, one to be sent to us and the other for your reference.
- Write "Application Serial Number" on all the documents being enclosed by you.
- Affix a recent color photograph (Size: 2" x 2" ONLY) in the space provided. Do not use stapler pins.
- Sign the application form.

Disclaimer:

Please note that in case of non-submission of the hard copy of the application or application with incorrect / incomplete particulars, received without copies of certificates, and not received within the stipulated date are liable to be rejected.

Further, the Bank reserves the right to reject any application without assigning any reason and Bank's decision in the matter of eligibility, interview and selection would be final. The Bank reserves the right to eliminate the ineligible candidates at any point of time before, during, or after the interview / selection. The decision of the Bank is final.

The cover containing the application with enclosures should be superscribed as "Application for the post of Assistant General Manager (Alternative Delivery Channel)" and it should be sent not later than 09/12/2017 to:

**The General Manager,
Human Resources Development Department,
Tamilnad Mercantile Bank Ltd.
Head Office, # 57, V. E. Road,
Thoothukudi 628 002.**

The completed applications will be verified and eligible/shortlisted applicants will be communicated individually by post with details of the interview to be attended. The Bank reserves the right to reject any application at any point of time without assigning any reason and Bank's decision in the matter of eligibility, conduct of interview and selection would be final. No correspondence in this regard will be entertained by the Bank.

[Download Application Form \(Format: MS Word Document\)](#)