

**FURTHER DETAILS REGARDING MAIN TOPICS OF
PROGRAMME NO. 05/2017 (Item No. 24&25)**

**INSTRUCTOR IN SECRETARIAL PRACTICE AND
BUSINESS CORRESPONDENCE**

TECHNICAL EDUCATION DEPARTMENT

CATEGORY No 631/14,632/14

PART I

MODULE – I OFFICE SECRETARY

Meaning and definition – Qualifications – Duties and Functions –
Telephoning –Telephone etiquettes – Communication – Tour Plan
Preparation – Meeting – Agenda, Minutes, Reports – Front Office
Management

MODULE – II FUNCTIONS OF MANAGEMENT

Planning, Organizing, Directing, Staffing, Controlling, Reporting and
Budgeting

MODULE – III OFFICE SYSTEMS AND PROCEDURES

Office Systems – Meaning – Importance – Types – Procedures – Layout of
Office – Office Forms – Drafting – Advantages and Disadvantages of office
forms – Paperless office.

MODULE – IV FILING AND INDEXING

Filing – Meaning and definition – Importance – Essentials of good filing
systems – Classification of records of filing – Methods of classification –
Methods of filing –Indexing – Definition – Signature – Objects - Essentials
of good indexing – Types of Indexing

MODULE – V OFFICE MECHANIZATION

Office Machines – Merits and Demerits – Different Machines – Computer – Advantages and disadvantages – Basic Computer Application – Formatting – M.S. Excel – Power Point.

MODULE – VI COMMUNICATION

Meaning – Importance – Principles – Qualities – Classification of Communication – Direct and Indirect – Upward, Downward, Horizontal, Formal, Informal – Written and Oral

MODULE – VII BUSINESS CORRESPONDENCE

Meaning – Qualities of good Business Letter – structure of a Business letter – Types of letter – Business Letter – Official Letter – Demy Official Letter – personal Letter – Letter to the editor – Banking Letter – Insurance Letter
(10 Marks)

MODULE – VIII MODERN COMMUNICATION SYSTEMS

Internet – Email – Social Networking - Electronic Media

PART II

General Knowledge and Current Affairs& Renaissance in Kerala

Salient Features of Indian Constitution

Salient features of the Constitution - Preamble- Its significance and its place in the interpretation of the Constitution.

Fundamental Rights - Directive Principles of State Policy - Relation between Fundamental Rights and Directive Principles - Fundamental Duties.

Executive - Legislature - Judiciary - Both at Union and State Level. - Other Constitutional Authorities.

Centre-State Relations - Legislative - Administrative and Financial.

Services under the Union and the States.

Emergency Provisions.

Amendment Provisions of the Constitution.

Social Welfare Legislations and Programmes

Social Service Legislations like Right to Information Act, Prevention of atrocities against Women & Children, Food Security Act, Environmental Acts etc. and Social Welfare Programmes like Employment Guarantee Programme, Organ and Blood Donation etc.

RENAISSANCE IN KERALA

Towards A New Society

Introduction to English education - various missionary organisations and their functioning- founding of educational institutions, factories, printing press etc.

Efforts To Reform The Society

(A) Socio-Religious reform Movements

SNDP Yogam, Nair Service Society, Yogakshema Sabha, Sadhu Jana Paripalana Sangham, Vaala Samudaya Parishkarani Sabha, Samathwa Samajam, Islam Dharma Paripalana Sangham, Prathyaksha Raksha Daiva Sabha, Sahodara Prasthanam etc.

(B) Struggles and Social Revolts

Upper cloth revolts. Channar agitation, Vaikom Sathyagraha, Guruvayoor Sathyagraha, Paliyam Sathyagraha. Kuttamkulam Sathyagraha, Temple Entry Proclamation, Temple Entry Act. Malayalee Memorial, Ezhava Memorial etc.

Malabar riots, Civil Disobedience Movement, Abstention movement etc.

Role Of Press In Renaissance

Malayalee, Swadeshabhimani, Vivekodayam, Mithavadi, Swaraj, Malayala Manorama, Bhashaposhini, Mathnubhoomi, Kerala Kaumudi, Samadarsi, Kesari, AI-Ameen, Prabhatam, Yukthivadi, etc

Awakening Through Literature

Novel, Drama, Poetry, *Purogamana Sahithya Prasthanam, Nataka Prashtanam*, Library movement etc

Women And Social Change

Parvathi Nenmenimangalam, Arya Pallam, A V Kuttimalu Amma, Lalitha Prabhu. Akkamma Cheriyan, Anna Chandi, Lalithambika Antharjanam and others

Leaders Of Renaissance

Thycaud Ayya Vaikundar, Sree Narayana Guru, Ayyan Kali. Chattampi Swamikal, Brahmananda Sivayogi, Vagbhadananda, Poikayil Yohannan (Kumara Guru) Dr Palpu, Palakkunnath Abraham Malpan, Mampuram Thangal, Sahodaran Ayyappan, Pandit K P Karuppan, Pampadi John Joseph, Mannathu Padmanabhan, V T Bhattathirippad, Vakkom Abdul Khadar Maulavi, Makthi Thangal, Blessed Elias Kuriakose Chaavra, Barrister G P Pillai, TK Madhavan, Moorkoth Kumaran, C. Krishnan, K P Kesava Menon, Dr. Ayyathan Gopalan, C V Kunjuraman, Kuroor Neelakantan Namboothiripad, Velukkutty Arayan, K P Vellon, P K Chathan Master, K Kelappan, P. Krishna Pillai, A K Gopalan, T R Krishnaswami Iyer, C Kesavan. Swami Ananda Theerthan, M C Joseph, Kuttippuzha Krishnapillai and others

Literary Figures

Kodungallur Kunhikkuttan Thampuran, KeralaVarma Valiyakoyi Thampuran, Kandathil Varghese Mappila. Kumaran Asan, Vallathol Narayana Menon, Ulloor S Parameswara Iyer, G Sankara Kurup, Changampuzha Krishna Pillai, Chandu Menon, Vaikom Muhammad Basheer. Kesav Dev, Thakazhi Sivasankara Pillai, Ponkunnam Varky, S K Pottakkad and others

NOTE: - It may be noted that apart from the topics detailed above, questions from other topics prescribed for the educational qualification of the post may also appear in the question paper. There is no undertaking that all the topics above may be covered in the question paper.