M.A. DEGREE EXAMINATION — JANUARY 2015.

Tourism and Travel Studies

TICKETING AND FARE CONSTRUCTIONS

Time: 3 hours Maximum marks: 75

PART A — $(3 \times 5 = 15 \text{ marks})$

Answer any THREE questions in about 300 words each.

All questions carry equal marks.

- 1. What are In-flight services?
- 2. Explain Journey in different classes.
- 3. Make a note on special fares.
- 4. What is a tour order?
- 5. Define aircraft and describe its various types.

PART B — $(4 \times 15 = 60 \text{ marks})$

Answer any FOUR questions.

All questions carry equal marks.

- 6. Describe baggage and make a note on baggage/ excess baggage allowance.
- 7. Write an essay on the air tariff manuals.
- 8. Explain the international air transport regulations.
- 9. Evaluate the responsibilities and constraints of airlines.
- 10. Explain the mileage system with an example.
- 11. Define the tour operator's brochure and describe its various kinds.
- 12. Explain the importance of visa and describe its various types.

2