

PG-271

MSY-6

**M.Sc. DEGREE EXAMINATION –
JANUARY 2015.**

Second Year

Psychology

ORGANIZATIONAL BEHAVIOUR

Time : 3 hours

Maximum marks : 75

PART A — (3 × 5 = 15 marks)

Answer any THREE questions.

Each answer should not exceed 1 page.

1. Explain briefly the basic concepts of organizational behaviour.
2. Describe the effects of employee attitudes.
3. Mention the issues between individuals and organizations.
4. What is team building?
5. What are the sources of stress?

PART B — ($4 \times 15 = 60$ marks)

Answer any FOUR questions.

Each answer should not exceed 4 pages.

6. Outline the models of organizational behavior.
 7. Discuss the various types of leadership.
 8. Describe the nature of formal and informal groups.
 9. Explain the various characteristics of interpersonal behavior.
 10. Discuss the two dimensional model of conflict response.
 11. Outline the nature of training involved in coping skills.
 12. What is organizational change? Discuss how it can be managed?
-