



Chhattisgarh State Electricity Regulatory Commission

Irrigation Colony, Shanti Nagar Raipur - 492 001 (C.G.)

Ph. 0771-4069817, Fax: 4073553

website: www.cserc.gov.in, Email: cserc.sec.cg@nic.in

No. 16-Co.Gr./04/2014/

Raipur dated 08/09/2014

ADVERTISEMENT INVITING APPLICATIONS FOR THE POST OF ELECTRICITY OMBUDSMAN (LOKPAL)

1. Application are invited from interested person having a bachelor degree in any discipline for the post of Electricity Ombudsman who have experience and exposure in any of the fields, such as legal affairs, engineering, industry, administration, management, defence services and consumer affairs, of not less than 20 years. The age of the person to be appointed as Ombudsman should not exceed sixty-three years at the time of first appointment, and can work upto age of maximum 65 years as per the **CSERC (Redressal of grievances of consumers) Regulations, 2011**. The minimum experience is as follows:-
 - (i) **Legal Affairs:** The applicant should have experience at the level of District Judge. **“District Judge”** includes Additional Judge to the court of District Judge, Additional District Judge, Sessions Judge and Additional Sessions Judge for at least two years, **OR**
 - (ii) **Industry/Engineering:** The applicant should have experience of working in electricity power utility not below the rank of Chief Engineer at least two years. **OR**
 - (iii) **Administrative/Management/Defense Services:** The applicant should have experience of working at the level of Secretary to State Government or Joint Secretary to Central Government or Major General or equivalent in an organized security force for at least two years, **OR**
 - (iv) **Consumer Affairs:** The applicant should have experience as a Presiding Officer in the Consumer Forum for at least two years.
2. The office of the Electricity Ombudsman is situated at the Commission's office at Raipur.
3. The main functions of Electricity Ombudsman appointed under section 42(6) shall be to receive and consider all representation filed by the complainant and non-redressal of the grievances by the Grievances Redressal Forum formed by the three Distribution Companies under section 42(5) of the Electricity Act, 2003. The post of Ombudsman shall be a full time post.
4. The applicant who still in service intend to apply for the post shall send his application through proper channel.

5. **Tenure:** The tenure of the Ombudsman shall be for two years from the date of his joining.
6. **Honorarium/Fee** - The Commission shall designate Electricity Ombudsman for a period of **two years** and the Electricity Ombudsman shall be paid **₹ 65,000/-** per month inclusive all except medical reimbursement and travelling allowances.
7. **Travelling Allowance** - The travelling allowance payable to Ombudsman will be at par with the Director of the Commission i.e. equivalent grade pay of ₹10,000/-. The travelling allowance/Daily allowance while on tour shall be applicable as per Finance order no. 45/2011 dated 01.03.2011 and its amendment from time to time.
8. **Eligibility for leave** – Ombudsman entitled for 18 days casual leave and 3 days optional leave in each calendar year, and in the case of appointment in the middle of the year, or on termination of his service, calculation of eligibility for casual leave shall be made on proportional basis for full completed months.
9. **Eligibility for medical reimbursement** – Reimbursement of medical facilities for the post of Ombudsman it will be appropriate to adopt “*The Chhattisgarh Civil Services (Medical Attendance) Rules, 1958.*”
10. The Commission shall be the competent authority to interpret or amend these terms & conditions and its decision shall be final.
11. The other terms and conditions of appointment shall be as per the **CSERC (Redressal of grievances of consumers) Regulations, 2011.**

Application for the post of Ombudsman may please be forwarded with full biodata prescribed format (Annexure-1) and copies of degree and work experience in details along with recent passport size photograph to the **Secretary, Chhattisgarh State Electricity Regulatory Commission, Irrigation Colony, Shanti Nagar Raipur-492 001 (C.G.).**

Last Date: Duly filled application in the prescribed format should reach the office of the Commission by **30th September 2014.**

Sd/-
(P.N. Singh)
Secretary

PROFORMA

Paste Self Attested
Recent Photographs
Here

APPLICATION FOR THE POST OF

1.	Name of the Candidate	
2.	Present Address along with contact nos. of residence and cell no.	
3.	Date of Birth	
4.	Age (As on)	-----years-----month-----Days
5.	Last post held, place of last posting and complete	
6.	Last Pay drawn	
7.	Last scale of Pay	
8.	Pension before computation	
9.	Date of superannuation	

10. Education and Professional qualifications:

(To be mentioned in chronological order starting from SSC/X standard)

[illegible]

11. Details of Professional experience:

(To be furnished in reverse chronological order, starting from the last employment held)

Sl. No.	Name of the Organization	Post held	Period of work		Total Years
			From	To	

NOTE: On a separate sheet of paper, please mention the details of the nature of job, specific skill sets used/acquired and contributions made in each employment.

12.	Nationally	
-----	------------	--

13. Any other information that the candidate may wish to furnish.

DECLARATION

I hereby declare that the information furnished above is true to the best of my knowledge. Further, I undertake not to withdraw my candidature or decline the post, in the event of my selection.

Date: -----

Place: -----

Signature of the Candidate

List of Enclosures: