

## **Guidelines to make TNEB Bill payment via SMS mode**

Indian Bank has launched a new facility to make TNEB bill payment using mobile phones through SMS. The salient features are:

- Registering for the facility (One Time)
- Enquiring EB Bill Amount due
- Payment of EB Bill Amount due
- Taking printout of Payment Acknowledgment

**Who can:** Mobile banking customers of Indian Bank who possess valid MPIN for doing mobile banking transactions.

**How to Register for the facility / Declare Debit Account No:** To make TNEB bill payment, register one of your account numbers as one time measure to map with your mobile number. For this you have to send message as: **RTNEB <Acct No> <MPIN>** to 9444394443 (While making payment, customer need not mention the acct number for debiting)

**How to Enquire Pending consumer Bill:** Send message as **ETNEB <Region code with SCNO> <MPIN>** to 9444394443 through his registered Mobile number.

**How to pay TNEB bill:** Send SMS as **PTNEB <Region code with SCNO> <Amount> <MPIN>** to 9444394443.

**How to take printout of Payment Receipt:** After making successful payment, payment receipt can be taken from TNEB website.

**What is the Maximum Limit :** EB Bill amount can be paid though this sms mode upto Rs 5000; when bill amount exceeds Rs 5000, customers need to pay through Indian bank Net Banking channels :<https://www.indianbank.net.in>

**No of Attempts:** Payment attempts for the same SC No cannot be made for more than once in a day.